

Avista Technologies is pleased to provide our customers with the following warranty towards the performance of our complete line of Vitec[®] scale inhibitors including:

- Vitec[®] 1000 antiscalant
- Vitec[®] 2000 antiscalant/dispersant
- Vitec[®] 3000 coagulant compatible antiscalant/dispersant
- Vitec[®] 4000 silica inhibitor antiscalant and dispersant
- Vitec[®] SI425 concentrated silica inhibitor
- Vitec[®] 7000 sulfate scale inhibitor and antiscalant/dispersant

WARRANTY:

Avista Technologies will warranty Vitec scale inhibitors against damage to the membrane elements due to scale. Damage to the membrane elements is defined as "any physical damage to the membrane surface which results in a loss of rejection or permeate flow and is unrecoverable with cleaners and cleaning procedures recommended by Avista."

The Vitec must be used in accordance with the published product selection guide and the site-specific dosage recommended by Avista Technologies. Avista personnel are available to provide dosage recommendations based on a current water analysis or water sample, and general system operating data.

This warranty does not release the customer from his responsibility to clean the membrane elements as outlined and recommended by the membrane manufacturer.

This warranty will be prorated over a three-year period.

CONDITIONS:

All warranty claims must be accompanied by a sample of the affected membrane, a current water analysis, daily operating logs, and proof that the Vitec dosage rate conformed to the recommendations of Avista Technologies.

The system operating parameters and conditions must be within those specified and established by the original equipment manufacturer and consistent with the manufacturers warranty.

The membrane element operating parameters and conditions must be within those specified and established by the membrane manufacturer and consistent with the manufacturers warranty.

If there are any questions regarding the terms, conditions, or details of this warranty, please contact Avista Technologies.

